



Certificate in CABIN CREW

Duration: 90 Hrs (Sat & Thu) Fee: BDT. 30,000

- ▶ **Introduction to the Aviation Industry**
 - ▶ What is Aviation & Airline? ▶ Aviation & Airline Management
 - ▶ Airline Route Planning
- ▶ **Principles of Crew Resource Management**
 - ▶ Principles of CRM ▶ Effective communication & teamwork
 - ▶ Decision-making in high-pressure situations ▶ Leadership skills for cabin crew
- ▶ **Emergency Situations & Crisis management**
 - ▶ Types of emergencies & Emergency response procedures
 - ▶ Evacuation protocols ▶ Crisis management & decision-making during emergencies
- ▶ **Medical Aspects and First Aid**
 - ▶ Basic medical training for cabin crew ▶ First aid techniques
 - ▶ Handling medical emergencies on board ▶ Collaborating with onboard medical professionals
- ▶ **Excellence Customer Service**
 - ▶ Importance of customer service in the aviation industry
 - ▶ Handling passenger inquiries & requests ▶ Creating a positive in-flight experience ▶ Resolving customer complaints professionally
- ▶ **Communication & Personality Development**
 - ▶ Essential Airline Cabin Crew Skills ▶ How to Improve Airline Cabin Crew Skills? ▶ Airline Cabin Crew Skills in Workplace
 - ▶ How to Highlight Airline Cabin Crew Skills?
- ▶ **Personal Grooming & Deportment**
 - ▶ Personal grooming standards ▶ Uniform etiquette ▶ Maintaining a professional appearance ▶ Cultural considerations in grooming
- ▶ **Flight Announcements Skills (English & Bangla)**
 - ▶ Language proficiency requirements ▶ Announcing safety procedures
 - ▶ Providing in-flight information in (English & Bangla) languages
 - ▶ Clear & concise communication
- ▶ **Ready for Interview skill & Mock Session**
 - ▶ Preparing for cabin crew interviews ▶ Common interview questions & responses ▶ Presentation skills & body language
 - ▶ Mock interview sessions & feedback.

50% SCHOLARSHIP AVAILABLE

CAREER OPPORTUNITY

- ✔ Hotel Manager
- ✔ Hospitality Manager
- ✔ Cabin Attendants in Aircraft
- ✔ Air Hostess in Different Airlines
- ✔ Cabin Crew Manager in Different Airlines
- ✔ Aviation Safety Officers in Different Airlines
- ✔ Front Desk Officer in Airlines & in Tourism Sector

REQUIREMENTS

- ✔ Be a resident/ willing to reside around HSIA/Uttara area
- ✔ Height not less than 168 cm for Male & 158 cm for Female
- ✔ Fluency in English & Bengali (Written & Spoken)
- ✔ No visible tattoos or marks in the body.
- ✔ Weight should be as per standard BMI
- ✔ Age 18 to 28 years (Most Preferable)
- ✔ Unaided clear eyesight.
- ✔ Should be able to swim.

WHY CHOOSE DIPTI?

- ✔ Career Guidance & Counselling
- ✔ State of the Art Infrastructure
- ✔ Industry Relevant Curriculum
- ✔ Continuous Learning Support
- ✔ Career Grooming Workshop
- ✔ Regular Skill Assessments
- ✔ Global Alumni Network
- ✔ Student Portal Access

📞 01713 493 233, 01713 493 288

📍 5th Floor, 4/2 sobhanbag, Dhanmondi, Dhaka-1207

✉ info@dipti.com.bd 🌐 www.dipti.com.bd

Link & PARTNERSHIP

